

Homepage – To lodge complaint by Complainant



Central Pollution Control Board
Ministry of Environment, Forest and Climate Change
Government of India

Ticket Tracker Home

Login as Complainant

Lodge your Complaint

First Time Complainant ?

Email Id

@ example@gmail.com

Upload Screenshots (Only .pdf)

Choose File No file chosen

Select the portal

EPR Plastic E-Waste Management EPR Battery EPR - Management of Waste Tyre

Select the Issue from the following

- Sign up Issues
- Login Issues
- Registration Issues
- Post-registration Issues
- PIBO Operations Issues
- PWP Operations Issues
- Certificate Generation Issues
- Annual Report Issues
- Other

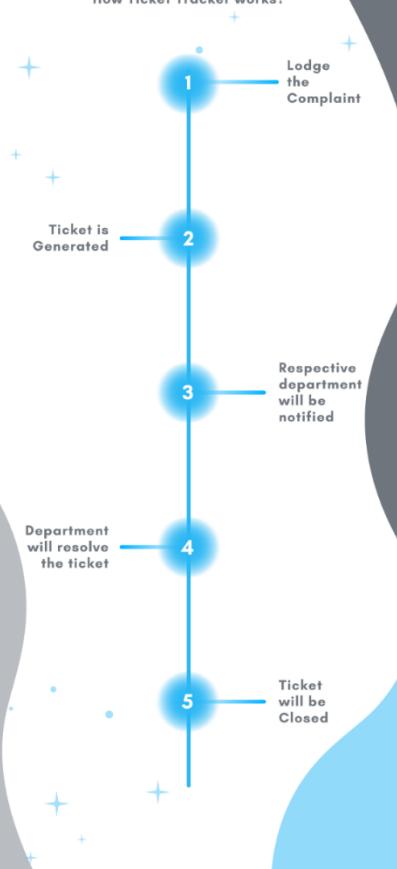
Issue:

Elaborate your issue here (Optional)

Agree to terms and conditions

Generate Ticket

How Ticket Tracker works?



Form to register as new complainant

Central Pollution Control Board
Ministry of Environment, Forest and Climate Change
Government of India
CPCB

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 EPR Plastic E-Waste Management

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 Login Issues
 Registration Issues
 Post-registration Issues
 PIBO Operations Issues

Create New Complainant

Company Name
Provide the legal name of the unit

Select your role
Producer

EPR Registration Number (Optional)
Type your EPR No here if allotted, otherwise leave blank

Full Name
Full Name

Registered Email Id
@ Type your email Id here...

Registered Contact Number
+91 XXXXX XXXXX

Password
Set your Password here

Confirm Password
Set your Password here

Create Complainant

How Ticket Tracker works?
1. Lodge the Complaint
2. Ticket is Generated
3. Respective department

Login as Complainant

Login form for Complainant

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Login Required

Email Id
@ email id

Password

Submit

Choose File No file chosen

How Ticket Tracker works?
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Login as Complainant

Complainant Dashboard

(Open Ticket)



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Ticket Tracker Home Logged in as complainant Logout

Ticket ID	Generated On	Issue	Remark	Closed On	Status	Modified On
PLASTIC658	24/03/2024	(1) We are not able to login because CAPTCHA is not available (2) Absurd results are shown on a different PC if we try to login (3) One time we are able to login few days back but it is not going ahead when we are trying to renew the registration.		Not Closed Yet	OPEN	24/03/2024



About CPCB

The Central Pollution Control Board (CPCB), statutory organisation, was constituted in September, 1974 under the Water (Prevention and Control of Pollution) Act, 1974. Further, CPCB was entrusted with the powers and functions under the Air (Prevention and Control of Pollution) Act, 1981.

About Ticket Tracker Portal

A complaint lodging portal facilitating ticket generation for tracking updates. Enhances communication, prioritizes tasks, and streamlines issue resolution within organizations, optimizing workflow management.

About Ministry of Environment

The Ministry of Environment, Forest and Climate Change (MoEFCC) is the nodal agency in the administrative structure of the Central Government for the planning, promotion, co-ordination and overseeing the implementation of India's environmental and forestry policies and programmes.

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(Closed Ticket)



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Ticket Tracker Home Logged in as complainant Logout

Ticket ID	Generated On	Issue	Remark	Closed On	Status	Modified On
PLASTIC752	06/04/2024		Error has been resolved by DH	06/04/2024	CLOSED	06/04/2024
PLASTIC753	06/04/2024	This is dummy issue	Done.	06/04/2024	CLOSED	06/04/2024



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